

Everytime I travel out of town for work or for any other reason, I ahve the great "pleasure" of calling back to my answering machine only to have several prerecorded telemarketing messages.

Unfortunately, having an older answering machine, I cannot delete these until I have listened to every call. Thus, telemarketers csot me at least \$0.50 per each call they leave on my answering machine.

When I have tried calling these parasites to find out the mailing address of the company, they refuse to tell me that information, claiming that only a syupervisor can do that and there is no one available. They have also threatened to call me back again and again if I call back.

In addition, some of these telemarketing calls give a toll free number for their services which is not valid in my area! Calling and asking to be removed seems cahncy in that no one can trust these people not to sell your number to other telemarketers.

In my opinion, telemarketing by recorded message and by computer should be banned or, at the very least, controled so that telemarketers must, upon request:

1. Provide an actual business address of the controlling company to anyone who requests that address;
2. Require telemarketers to display the calling number on caller IDs
3. Require telemarketers to provide or display the phone number of the controlling company and the owner of the telemarketing company;
4. Require telemarketers to remove any phone number of anyone who requests that to be done, withing 5 minutes of such a request;
5. Forbid telemarketers from selling phone numbers and names of those they call;
6. Provide per call penalties sufficient to stop telemarketers from calling those who have requested removal;
7. PProvide penalties including forbidding principles of companies from ever employing, financing or otherwise supporting a telemarkign company if they break FCC regulations in this area;
8. Require telemarketers to pay a fee of \$0.25 per call to each number called (payable directly to the phone company to be reimbursed to each account called);
9. Require all telemarketers to identify themselves with name, company name and telephone number before initiating any sales pitch, as well as a way to immediately switch to a number to remove one's name by pressing a number.

I hope that these suggestions will be considered.

Telemarketing is not a first amendment right - abusive telemarketing is a cost borne by the receiver.

Thank you.

Michael Sprinker